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**Q U I N T E**  
**LOCAL IMMIGRATION**  
**PARTNERSHIP**

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...a better community for everyone

**QLIP Monthly Report**

**SEPTEMBER - OCTOBER - NOVEMBER - 2013**

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## QLIP Partnership Tasks and Deliverables for September, October and November 2013

### Preparation / Distribution / Updates / Planning:

- Newcomer Survey - accessing services in the Quinte area sent to QLIP Partners September 16, 2013
- Developed initial plans for QLIP Partnership meeting for the October 08, 2013 in Quinte West
- Preliminary planning for attending the Mayors' Breakfast City of Quinte West on October 08, 2013
- Preparation and completion of QLIP Monthly Report for period covering June to August 2013
- Preparation and documenting QLIP Monthly Report for the period September to November 2013
- Preparation and documenting QLIP Report for the period April to November 2013

### Partnerships / Protocols - Community Advisory Committee Meeting - Domestic Violence/Sexual Assault Response Program - Quinte Health Care – September 16, 2013

- **The QLIP focus on closing of gaps in services and improvements to procedures for newcomers** promoted at DV/SARP Community Advisory Committee meeting on September 16, 2013 and discussions were focused to a large extent on service, service gaps, improvements, systems and efficiencies for DV/SARP program.
- **Benefit of input from the QLIP and QUIS recognized** by the Emergency Primary Care Program as domestic violence crosses all cultural boundaries and can be exacerbated by language issues.
- **QLIP at the forefront of the process to support new protocols at Quinte Health Care** to alleviate the language issue for newcomers and it was announced that interpretation services contact information for some 84 languages provided through the Central Eastern Ontario Translation & Interpretation Services (CEOTIS) is now posted in the Trenton Memorial Hospital for staff to utilize, as well as in all four Quinte Health Care Hospitals.

### Partnerships / Protocols / Services - Quinte Employment Network Group (QEN) September 17, 2013 Meeting

- **The QLIP engaged the rest of the employment services community** with the announced partnership of Community Employment Services – Loyalist College (CES) with Quinte United Immigrant Services QUIS through “in-house” direct “hands-on” assistance for newcomers.
- **Success has been registered from the outset of the new partnership** as the first two newcomers who met with a councilor followed up with a meeting at the CES employment office, something that would normally not happen.
- **The QLIP Partnership has now closed this gap in labour market outcomes** evidenced in the original QLIP research
- **Interest in QLIP Partnership expressed by:**
  - Marsha Roadhouse, Executive Director Community Learning Alternatives
  - Cameron (Cam) Jay Labour Programs & Service Coordinator (United Way Quinte)
  - Dino Marchiori Assistant Manager of Financial and Employment Services (Ontario Works) Hastings County.
- **The QLIP partnership instrumental in a possible partnership with Ontario Works** for a new protocol to refer newcomers to the QUIS / CES partnership in employment assistance for newcomers.

## **Partnerships / Awareness - Poverty Roundtable – Belleville – September 19, 2013**

- **Gap in newcomer services – recognized in QLIP preliminary research** that Quinte area lacking in urban/rural transit system a growing concern in community services
- Recognized that Belleville has no homeless shelter(s) for those in need which could have an impact on newcomers

## **Partnerships / Protocols - Community Services Network - CSN**

- **The QLIP partnership promotion of protocols for interpretation to improve services to newcomers** was provided as information for consideration by Counseling Services of Belleville & District CSBD reference the availability of interpretation services from CEOTIS.

## **Belleville & Quinte West Community Health Centre - Focus Group – September 25, 2013**

- **QLIP Partnership provided input to the focus group for BQWCHC that receives newcomer clients** as well as the public in general, in order to better understand the needs of the community and those marginalized members of society, to assist in establishing new protocols for service.

## **Partnerships / Community Services - Equity and Inclusive Education Advisory Committee - Hastings and Prince Edward District School Board HPEDSB**

- **QLIP Partnership participated in the Equity and Inclusive Education Advisory Committee** for the Hastings and Prince Edward Public School Board HPEDSB October 07, 2013.
- **QLIP Partnership initial contact for potential information on the needs newcomer students** with the school board having hundreds of international students.
- **Trustees provided with QLIP information**
- **QLIP Partnership invited to present at EIEAC in 2014.**

## **Partnerships / Municipal Councils / Welcoming - City of Quinte West - Mayor's Breakfast**

- **Many QLIP Partnership members participated** in Mayor's Breakfast meeting at the Quinte West Municipal Offices on the morning of October 08, 2013 and interacted with the many high level community representatives.
- **Presentation to the group recognized need for immigration and newcomers** - "Engaging People, Embracing Technology: The Greater Bay of Quinte Region's Strategy to Advance Manufacturing". The presentation was provided by Chris King, CEO Quinte Economic Development Commission and Mike Hewitt, Coordinator Quinte Manufacturing Resource Centre (also QLIP partners).
- **QLIP Partnership opportunity to interact with many community partners** to advance the QLIP in developing and maintaining partnerships

## **Community Services / Protocols - QLIP Meeting October 08, 2013 - Quinte West**

- **The QLIP partnership met in Quinte West for the first time** on October 08, 2013 at the Quinte West Municipal Offices in Trenton expanding the partnership influence to other cities.
- **QLIP Partnership meeting achieved a new level of success through inclusion of representatives** from CIC, MCI, local politicians, Belleville Police Services, Quinte West Library CEO and many others.
- **QLIP Partnership discussed duplication of websites** and the need for one website "to drive to"

- **QLIP Partner, the Manager of the Quinte West Chamber of Commerce** advised that a site was about to be launched soon that would avoid duplication and provide for a community focus.
- **This QLIP Partners meeting provided the direct catalysis to having web access** to QUIS information on services for newcomers and a link on the “Bay of Quinte Living” web site

### **Awareness / Partnerships / Welcoming Community – Event: Welcoming International Students to our Community**

- **The QLIP Partnership participated** in “Welcoming International Students to our Community” on Oct 09, 2013 at Albert College, Belleville Ontario
- **QLIP Partners were among those who sponsored the event:** Algonquin and Lakeshore Catholic School Board, the City of Belleville, Hastings and Prince Edward District school Board, Loyalist College and the United Nations Association of Canada – Quinte Region.
- **Hundreds of international students attended** and interacted with the community representatives.
- **QLIP partnership recognized at the event for its leadership in the community.**

### **Welcoming Community – Event: "Window on the World"- featuring English as a Second Language ESL in the Quinte community.**

- **QLIP Partner Loyola School of Adult and Continuing Education** (Algonquin and Lakeshore Catholic School Board) held the event on October 22, 2013.
- **The QLIP Partners interacted** with the students, teachers and local politicians.
- The Mayor of Quinte West and the Mayor of Belleville spoke at the event

### **Executive Directors Forum – week of Oct 21, 2013**

- QLIP provided with valuable insight on the many Local Immigration Partnerships in relation to the QLIP.

### **Awareness / Partnerships / Welcoming Community - Healthy Living and Active Living Stakeholder Workshop - November 04, 2013**

- QLIP Partnership provided information on newcomer perspective on challenges framed by the workshop
- Challenges, opportunities and strategies ran parallel with the those facing newcomers to the Quinte Region, more specifically affordable and accessible transportation

### **Awareness / Partnerships - Quinte Employment Network Group (QEN) meeting - November 05, 2013**

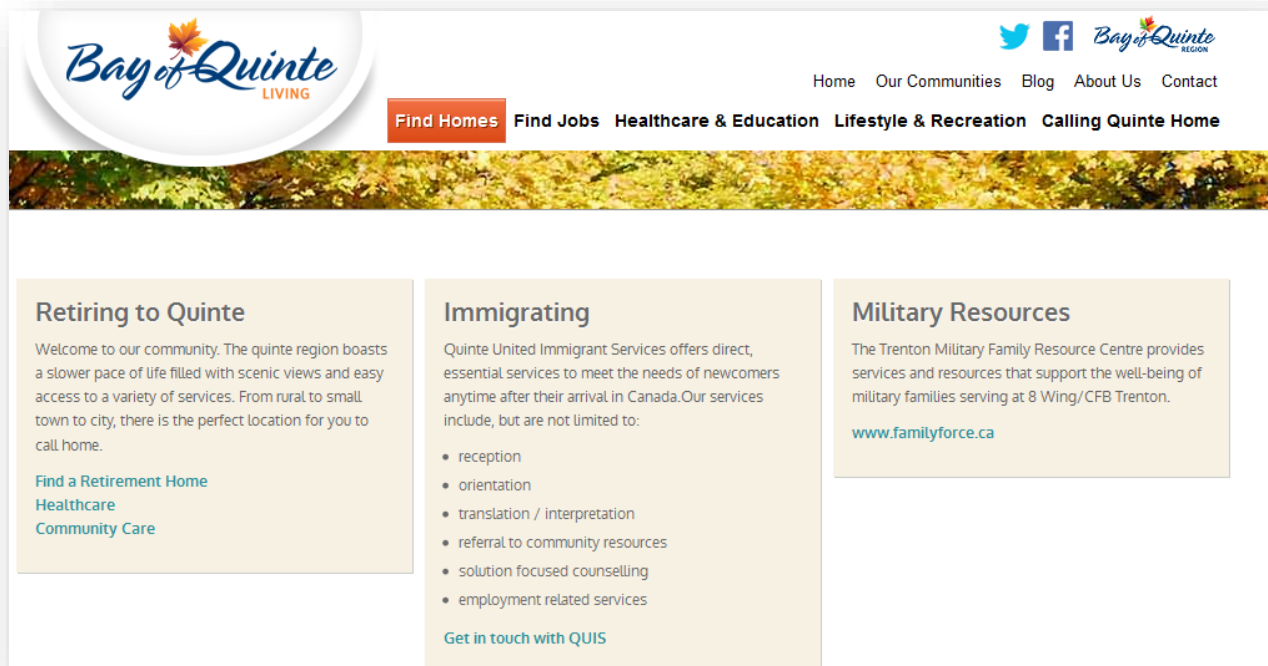
- **QLIP Partnership advised that QUIS information and website has been showcased** on the new regional website “Bay of Quinte Living” website.
- **QLIP reported on the success of the Employment interviews at QUIS** provided by Community Employment Services – Loyalist College.

## QLIP Accomplishment – Immigration Recognized on “Bay of Quinte Living” Website

- The “Bay of Quinte living” website was made known about the time of the October 08, 2013 QLIP meeting and it was discussed at that meeting in relation to immigration, newcomers and services. The website can be found at: <http://living.bayofquinte.ca>

## QLIP Accomplishment – Webpage - "Calling Quinte Home" for Newcomers

- **QLIP Partnership website suggestions led to action** in order to avoid any duplication of websites following the QLIP meeting on October 08, 2013.
- **QLIP acted** and the "Bay of Quinte Living" site under "Calling Quinte Home" includes the services available at Quinte United Immigrant Services QUIS and its web link.
- **The QLIP challenge - the Bay of Quinte Region website and the attraction of newcomers** and potential immigrant investors to benefit the region's economic development through immigration.



## QLIP Sub-Meeting with Ryan Williams – President Bay of Quinte Tourism

- **QLIP Sub-Meeting forged new QLIP collaboration with Quinte area organizations** on November 06, 2013 with Ryan Williams, QLIP Coordinator, The QLIP Facilitator, and the President of the Board of Directors for Quinte United Immigrant Services (also a QLIP partner). Discussions included cooperative efforts to work together to attract newcomers and newcomer investors.
- **QLIP Partnership involved** in the new Bay of Quinte Living website <http://living.bayofquinte.ca> as it features Quinte United Immigrant Services “front and centre” on the navigation bar “Calling Quinte Home” site. This is the page that features reasons to call the Quinte area a place to live and settle and features “Retiring to Quinte”, “Immigration”, and “Military Resources”.

- **QLIP Partnership prominent speaker at the web launch event** held at a large public gathering at the Empire Theatre in Belleville on November 21, 2013.
- **QLIP partnership provided pivotal opportunity** to present the case to major players in the region the reality of attracting and retaining newcomers to the area in support of ongoing economic development and sustainability for the region. Further QLIP participation will come in 2014.
- **The QLIP is independent and yet part of the “team”** made up of all senior management within the Quinte area.

### **Awareness / Partnerships / Welcoming - Community Service 2<sup>nd</sup> Annual Expo- November 07, 2013**

- **QLIP Partnership information displayed and spokesperson attended second annual Community Services Expo** providing an opportunity to showcase the work of the QLIP in the city of Belleville at the Quinte Sports and Wellness Centre, in cooperation with some fifty other community organizations on Thursday November 07, 2013.
- **QLIP Partnership invited to provide deputation to Hastings County** by Rick Phillips the Warden for the Hastings County Council.
- **QLIP Partnership filmed by Television Station CKWS** for the 11 o'clock News that night from Kingston, and were invited to return to Quinte for a story on the QLIP.

### **Engage Francophone community in the greater Quinte area - Create Awareness Campaign**

- **QLIP Partnership working to close a gap in Service for Francophone's wishing to immigrate to the greater Quinte region** in relation to Ontario Immigration website attracting Francophone immigrants to Ontario which is currently void of any reference to the greater Quinte area. On November 15, 2013 the QLIP Facilitator met with the Provincial officials to discuss this gap in services an efforts will be made to change the website. The website in question was: Viens vivre en Ontario - Les francophones de l'Ontario - 400 ans d'histoire at <http://www.immigrationfrancophone-ontario.ca>
- **QLIP successfully closed a gap in service - QLIP initiative to include the Francophone elementary school in Quinte West on “Bay of Quinte Living” website** completed - to ensure Francophone immigrants are aware of the services available to them from Conseil des écoles catholiques de centre-est, École élémentaire catholique L'ENVOL (the school was originally not included in the website “Bay of Quinte Living” under “Health care & Education”).

### **Awareness / Partnerships - Belleville and Quinte West - Quinte Region Career Fair**

- **QLIP Partnership participated in the Quinte Region Career Fair November 14, 2013** providing information to newcomers and private sector company representatives.

### **QLIP Sub-Meeting with Andrew Redden Economic Development Manager – Hastings County**

- **QLIP Sub-Meeting forged new QLIP collaboration with Hastings County** on November 20, 2013 with the QLIP Coordinator, Facilitator, QLIP Partner Paul Osborne and Andrew Redden. Informed that the Warden and mayors of smaller areas of the county form the Hastings County Council. The City mayors of Quinte West and Belleville do not sit on the County Council. This clarifies the approach for the QLIP in terms of what focus to use for the mostly rural areas of the QLIP coverage area.
- **QLIP Partnership to work towards a summit of economic development officers** in the region.

## **Partnerships / Welcoming - QLIP presentation - the “Bay of Quinte Living” web launch event**

- QLIP Partnership presented the case for economic development and the benefits of newcomers coming to the region at the event held at the Empire Theatre in Belleville on November 21, 2013, which launched the website “Bay of Quinte Region” to an audience of municipal Leaders, developers, real estate brokers, business owners, and many more.

## **Partnerships / Welcoming - Bay of Quinte Living Council - November 26, 2013**

- **QLIP Partnership presentation provided input to the recognition that immigration will be a key element** for growth and prosperity for the greater Quinte region economy.
- **This was a turning point for community awareness and community involvement of top leaders** recognizing that immigration and investment from overseas is critical for the economy of the greater Quinte area

## **Community Services - Web Design Meeting for QLIP Website and links to QLIP**

- **QLIP efforts move forward in redesign of the QLIP and QUIS websites** in order to bring them up to the proper and current standards of appearance and to ensure a user friendly approach to the websites which are garnering more attention in light of the new Bay of Quinte Living website and efforts to bring economic development to the area

## **QLIP Unprecedented Achievements for October & November 2013 (abridged from original)**

- Since its creation, one of the main challenges for the Quinte Local Immigration Partnership was to establish an effective network with a large number of municipalities fragmented in a vast rural/urban area without a regional centralized community development plan.
- A preliminary effort of deputations to several municipal councils introduced the Quinte LIP as a viable network to promote, develop and assist municipalities with an immigration strategy, policy and planning.
- Despite QLIP efforts the challenge remained.
- Although the QLIP was successful in the development of its current governance structure while maintaining a network of stakeholders representing distinct areas of services such as health care, language training, legal services, public education and labour market integration, interested to collaborate and with a measurable success in applying focus on solutions to identified gaps in services; There was still a challenge of integrating the regional municipalities in a joint conversation to attract, retain and transform rural communities with an insular culture into a welcoming and more cosmopolitan region ready for demographic changes in the near future.
- In the last meeting in Trenton (QLIP Meeting October 08, 2013 Quinte West) the issue was brought up as a discussion topic with emphasis to avoid a duplication effort in building up a regional web portal to promote the region as a viable option to newcomers when choosing Ontario as a destination.
- We have followed the recommendation from the Quinte West Chamber of Commerce to contact the Bay of Quinte Council, a recent network established with a large back up of the business community in the process of launching a new website promoting the region.



- We have since joined the Bay of Quinte Council as partners and have participated in a joint effort to attract, retain, transform and make our communities more attractive for new business and economic development possibilities through foreign investments and immigration.
- The QLIP / QUIS role in the partnership will be to ensure a consistent immigration strategy and policy for newcomers in the region working together with 19 municipalities and eventually ensuring partial funding for the QLIP from the municipalities for the sustainability of our current structure in the future.
- So far the QLIP Facilitator has jointly with the council provided two public and well attended presentations on a new vision for immigration in the Quinte Region.
- The first presentation took place at the Empire Theatre in Belleville and the second one with the participation of all the mayors of the region in Trenton.
- With a strong support from the business community we have now achieved the commitment from the municipalities to support our efforts.
- This has been an unprecedented achievement only possible through the expansion of partnerships and a renewed interest from the business community in immigration as a solution for economic stagnation.
- In the next few months there will be several more meetings and participation on working groups for a new marketing strategy to attract newcomers.
- Bay of Quinte Living Council Business Plan (available from QLIP Coordinator or QLIP facilitator, and please note that there was an error spelling for the QLIP/QUIS contained in the President's message and a request for correction has been sent)
- The QLIP is the newest partner and we will be playing an important role as recognized by the municipalities in the last meeting.

### **QLIP Meetings are tentatively scheduled for:**

- Tuesday January 14, 2014 - 10 a.m. to 11:30 a.m.
- Tuesday February 11, 2014 - 10 a.m. to 11:30 a.m.
- Tuesday February 11, 2014 - 10 a.m. to 11:30 a.m.
- Locations to be announced

**Date: Tuesday December 10, 2013**

*John L Robertson*

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