

Anti-racism Sub-committee

Minutes of the meeting Monday, August 30, 2021

MEETING:	Quinte Local Immigration Partnership Anti-racism Subcommittee www.quintelip.ca		
LOCATION	Zoom online platform (10 a.m. to 11 a.m.)		
COORDINATOR	Catherine Fisher Andrews - Program Coordinator - Quinte Local Immigration Partnership QLIP - Email: lip@quinteimmigration.ca		
NOTE TAKER	Catherine Fisher Andrews – Quinte LIP Program Coordinator		
ATTENDEES	 Kelly Allan - Executive Director, Family Space Quinte Inc. Barbara Dick - TESL Kingston, Teachers of English as a Second Language Kingston Aaron Doupe - Director, Student Success, Loyalist College Chantelle Edwards - Network Coordinator, The Students Commission of Canada Victoria Law - Social Determinants of Health Public Health Nurse, Hasting and Prince Edward Public Health Tracey Legault-Davis - Information Manager/Events Coordinator, Volunteer and Information Quinte; Outreach Coordinator Community Navigations of Eastern Ontario Susan Sweetman - Chief Executive Officer, Children's Mental Health Services 		
REGRETS	Elaine DeCunha - General Manager, Diversity and Inclusion, YMCA of Central East Ontario		

Agenda Topics

DISCUSSION	Introductions and opening remarks

- **Volunteer and Information 211 Database presentation** Tracey Legault-Davis, Information Manager/Events Coordinator, Volunteer and Information Quinte Hastings and PEC
 - Tracey gave a presentation on the Volunteer and Information Quinte 211 database for the purpose of informing the committee regarding the functions of the database and options for adding information regarding anti-racism, diversity / inclusion to the agencies listed in the database.
 - There are "11" calling numbers for every digit from 2 to 9 in the CRTC. Our region doesn't use 311 or 811 as there meant for larger cities

- The number "211" is a free information and referral line for a "comprehensive database to community social and government related services"
- o Before COVID-19, 211 wasn't coast to coast to coast, but now funding covers all of Canada
- o 211 is a confidential, free line open 24/7, 365 days a year and accessible in 150 different languages and is available also by text M-F from 7-9pm.
- Agents are very well trained and have standards to be met
- 211 is information and referral but also encompasses much more including needs assessment; agents look for additional or underlying needs and try to resolve those as well
- All government programming is now mandated to update 211 when there are any changes in services / functions etc.
- There is a now local 211 database that Tracey has been working on for about 8 months which gives access to the national 211, but you can also now look locally by topic or find an agency in our region
- The agency piece explains the programs in the agency, where they are located and how to access them. It also indicates what services the agency provides (eg. Online registration, online forms etc. are embedded on the page).
- Tracey is aiming to have the local database up and running fully by the end of November 2021.
- 211 tracks calls that come into 211 by region and sector, and they can find out the who, what, when, where and how of the calls.
- United Way is helping to track calls to see what the needs are, and what needs are unmet. For
 example, specifics such as unmet needs for shelter, can be traced to unmet needs for specifically
 emergency shelter.
- The data, which is government recognized data, can be useful to see who has called the region and what needs are going unmet
- Generic data is available to all users, but specific data needs to be accessed (for free) through staff at VIQ 211
- Regarding anti-racism information being added to the 211 database, Tracey suggested that they could
 put information around anti-racism on the VIQ database and then link it to the agencies with some
 taxonomies. Another category for racism issues could likely be added topics on the VIQ website.
 Tracey would have to discuss with 211 in general regarding how that might be tracked if at all on the
 data side.
- o Anything that gets added to the website has to be vetted by VIQ to ensure it meets their standards
- 211 has a contract with a translation system for 24/7 365 days a year translation available in 150 languages. To access, callers must say their language in English and they will automatically be referred to an interpreter
- o Tracey will look into adding "diversity" info to the website and we will continue to work with her.

• Electing a Chair and Co-chair

The committee discussed the election of a chair person and co-chair.

Victoria Law was nominated and was voted in as chairperson with all members in favour.

Cat Fisher Andrews was voted in as the co-chair person with all members in favour.

• Terms of reference (TOR) / Guidelines; Naming the Committee – Review

In the previous July 12th, 2021 meeting, Susan Sweetman shared a TOR from their agency that is relevant to the anti-racism topic. This was used as a template to create a Terms of Reference for the committee.

A draft TOR was presented to the committee and committee members reviewed this document as a group to make relevant changes for the purposes of the Anti-racism QLIP subcommittee.

Review of the TOR is incomplete and will be on the agenda for the next meeting to complete the final draft of the TOR.

Funding – Discussion

Funding from the Social Sciences and Humanities Research Council (SSHRC) for the Race, Gender and Diversity Initiative may be available to this committee (https://www.sshrc-crsh.gc.ca/about-au_sujet/index-eng.aspx).

Aaron Doupe suggested that Loyalist College is on the list of eligible institutions and may be interested in assisting to pursue the funding through this committee.

More research on this funding is needed and will be discussed at the next meeting. Information on application: https://www.sshrc-crsh.gc.ca/funding-financement/programs-programmes/rgdi-irgd-eng.aspx

NEXT MEETING	LOCATION	TIME		
September 27, 2021	Zoom Platform	10:00 a.m.		